

# Onboarding with Bitlog

For us, ensuring client success is a top priority. We have developed a reliable onboarding process for a seamless experience including the following four steps.

## STEP 1



### Preboarding

We visit your warehouse(s) to ensure operational processes align with management's goals and expectations.

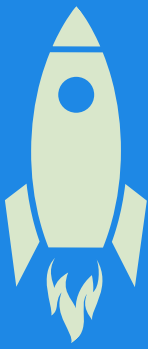
## STEP 2

### Onboarding

Kick off meeting to discuss metrics, form a steering group, address emotional changes from the transition, discuss solution design, and map out the implementation timeline.



## STEP 3



### Go Live

Bitlog staff will be onsite at the warehouse to support you, answer questions, and provide assistance if/when needed.

## STEP 4

### Scaling

Besides scaling the product, new customers join the Bitlog community after go-live. Attend Bitlog summit, contribute to the product roadmap, and network with likeminded.



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